

Hi Bissett Families!

We are aware that many families are currently without internet access and we have you all on waiting lists for district provided Kajeet hotspots. We are unsure of the timeline on receiving these devices. However, I want to share the following resources your family may be able to use at this time. The following companies are offering free or reduced fee internet services based on income and family circumstances.

At&T: Includes free installation, free in home Wi-Fi and a data allowance of 150GB or 1TB depending on speed available in your area. \$10 charge for each additional 50GB. In response to the public health crisis, Access from AT&T is temporarily: Offering two months of free service to new customers who order Access by April 30, 2020. \$5/mo or \$10/mo thereafter, depending on your speed. Expanding eligibility based on income² and to households participating in the National School Lunch Program/Head Start. Waiving all home internet data overage fees. For more information, visit <https://m.att.com/shopmobile/internet/access/> or call 1-833-771-1858.

Suddenlink: Suddenlink is offering free internet for 60 days to families in specific income brackets, but it requires a \$20 set up fee. Call 877-694-9474 for more information.

Mediacom: Mediacom is offering \$10 per month internet to income qualifying families with no setup fees. For more information visit <https://mediacomc2c.com/> or call 1-855-904-2225.

Springfield Greene County Library: The public library is offering free wifi in the library parking lots, including the Library Express West. Here is more information about connecting to their wifi: <https://thelibrary.org/services/wifi.cfm> .

If you have any further questions or concerns regarding your child's technology, please reach out to us if you need anything, or if you are on the waiting list for Kajeets and now have internet, or if you lose your internet service and need to be added to our list.